

SEC /128/2021

April 09, 2021

BSE Limited,
 Phiroze Jeejeebhoy Towers,
 Dalal Street,
 Mumbai 400001.
Scrip code: 542867

National Stock Exchange of India Ltd.,
 Exchange plaza, 5th floor,
 Bandra-kurla Complex,
 Bandra (E), Mumbai 400051.
Symbol: CSBBANK

Dear Sir/Madam,

Statement of Investor Complaints pursuant to Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, for the quarter ended 31st March 2021.

We give below the statement of investor complaints for the quarter ended 31st March, 2021, in compliance with Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure requirements) Regulations, 2015.

1. Investor complaints received pertaining to Initial Public offering of the shares of the Bank

Complaints	No. of Complaints including through SEBI SCORES platform
Complaints pending as on 01.01.2021	NIL
Complaints received during the period from 01.01.2021 to 31.03.2021	NIL
Complaints disposed off during the period from 01.01.2021 to 31.03.2021	NA
Complaints pending as on 31.03.2021	NIL

2. Investor complaints received with Bank's Share Transfer Agent (Link Intime India Pvt Ltd)

Complaints	No. of Complaints including through SEBI SCORES platform
Complaints pending as on 01.01.2021	01
Complaints received during the period from 01.01.2021 to 31.03.2021	01
Complaints disposed off during the period from 01.01.2021 to 31.03.2021	02
Complaints pending as on 31.03.2021	NIL

Kindly take the same on records.

Thanking You,

Sijo Varghese
Company Secretary

5th April, 2021

To
The Company Secretary
CSB Bank Limited
Regd. Office : CSB Bhavan,
Post Box No.502,
St. Marys College Road,
Thrissur - 680020.

Dear Sir,

Sub: Investor Grievance Certificate for the Quarter ended 31st March, 2021.

Please find listed below details of the Investor complaints / requests, received and redressed at our end during the quarter ended 31st March, 2021 (01.01.2021 to 31.03.2021).

Investors Complaints / Requests	No of Complaints
Total Investors complaints pending at the beginning of the quarter.	01
Total complaints received through Correspondence during the quarter.	00
Total complaints received from N.S.E during the quarter.	00
Total complaints received from B.S.E during the quarter.	00
Total complaints received from SEBI during the quarter.	01
Total complaints resolved /replied during the quarter.	02
Total Investors complaints pending at the ending of the quarter.	00

Kindly acknowledge the receipt of the same.

Yours truly,
For Link Intime India Pvt Ltd,



S Dhanalakshmi
Head - Coimbatore Branch